

## How to make a complaint - Māori

### Me pēhea te tuku amuamu

Ka whakatewhateha a Te Tari Tirohia i ngā amuamu a ngā mauhere me ngā tāngata whakawhiu kei te hapori e noho ana.

Ko te tikanga whānui, me whakatau ngā amuamu ki te taumata makoa e tika ana. Mō ngā mauhere, me whakamahi i te pūnaha PC.01, ā, whai mai ko te Tēpu Whakatau Amuamu. Hei muri ake, mehemea kei te whakapono koe kāore i tika te whakahaere i ō take, ka taea te tuku amuamu ki Te Tari Tirohia.

Mō ngā take ohorere, haumaru rānei, ka taea te amuamu te tuku tōtika ki Te Tari Tirohia. Ka taea te whakapā mai mā te waea, mā te ī-mēra, mā te mēra rānei. Mehemea kāore koe i whai i te pūnaha amuamu ā-roto, ka whakahokia koe ki te whare herehere i te nuinga o te wā.

Mā te Kaimātai e aro ana ki tō amuamu koe e taki whakamōhio ki ngā āhuatanga o te whakatewhatewhanga me tōna hua. Ka whakarongo mātau ki ō nawe, ka āta tiro tiro kia tika te whakatau.

Ka riro mā nga amuamu e whakamōhio mai ki a mātau ngā raruraru me ngā āhuatanga ka taea te whakapaipai haere.

Tērā anō ētahi tari ka taea e koe te tuku amuamu ki a rātau, pēnei i te Tari o te Kaitiaki Mana Tangata me te Kaikōmihana Hauora, Hauā. Kei tēnei pae ipurangi ngā taipitopito mō te whakapā atu ki a rātau.

Ka arotake hoki a Te Tari Tirohia i ngā Puka Aukati Manuhiri.

Ki te whakapā mai ki te Tēpu Whakatau Amuamu a Te Ara Poutama: me waea mai ki 0800 326 778, Mane ki te Paraire, 7 i te ata -7 i te pō.

Mō ngā tāngata whakawhiu e whakahaeretia ana e Te Ara Poutama ki te hapori, ka taea hoki e rātau te tuku amuamu ki Te Tari Tirohia. I te tuatahi, me kōrero rātau ki tētahi kaimahi o Te Ara Poutama ki te hapori ki te whakatau i tō rātau nawe.

### Me pēhea te tuku amuamu ki Te Tari Tirohia

Waea: 0800 225 697

Ī-mēra: [inspectorate@corrections.govt.nz](mailto:inspectorate@corrections.govt.nz)

Mēra:

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